

# XDS FAQ's

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**Q: How soon do I need to install the new Premiere XDS PRO4-P receiver in my rack?**

A: Upon your receipt of the new Premiere XDS PRO4-P receiver, you should immediately connect the receiver to your satellite dish, internet, and power - so we can upload all software updates and remotely test your system.

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**Q: How soon do I need to install and test the audio and relay wiring?**

A: We expect to start testing individual station's show audio and relays once the majority of the receivers are installed in station racks - estimated late 3Q 2008.

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**Q: When will Premiere go "live" with the XDS PRO4-P system?**

A: We are planning to go live in late 4Q 2008.

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**Q: I'm really busy, why should I stop now and make time to install the receiver if you are not going to start using it immediately?**

A: We are continuing to develop and test the XDS software (and our Premiere back-office systems feeding the XDS system) while we simultaneously install and update the new XDS PRO4-P receivers in the field. When your receiver is installed, we can better test the software thoroughly. We are striving to insure the launch goes as smoothly as possible. Therefore, this requires that we exhaustively test every station's receiver - including YOUR receiver - ... every show, every relay, every copy-split... carefully, for weeks... before we go live.

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**Q: Who exactly will get a Premiere XDS PRO4-P receiver?**

A: Generally, any station that has a Premiere satellite delivered show affiliation and a Premiere provided StarGuide III will receive an XDS PRO4-P receiver.

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**Q: I have multiple Premiere shows on several stations at my cluster, how many XDS PRO4-P receivers will I receive from Premiere?**

A: Due to the powerful show scheduling features in the new XDS PRO4-P receiver, fewer receivers will be needed. As a rule of thumb, if a station airs no more than 4 simultaneous shows only one receiver is required - regardless of the number of shows aired or the number of stations in the cluster. Hence, most stations will receive one XDS PRO4-P receiver. If your cluster has need for receiving more than 4 simultaneous shows, please contact Premiere and we will discuss equipment options.

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**Q: Will another XDS PRO4 receiver (i.e., the new ABC receiver) receive the Premiere satellite programs?**

A: Unfortunately, no. The XDS PRO4 and the XDS PRO4-P are not compatible due to hardware/software differences and unique internally stored programming.

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**Q: Can I purchase a back-up PRO4-P receiver for my station?**

A: Yes, a back-up PRO4-P can only be purchased at a special affiliate price (only from Premiere). Details coming soon.

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**Q: How will Premiere test the new satellite receivers and how does that effect my station?**

A: Premiere will ship the satellite receivers and test the system in phases:

1. First phase is to (internally by Premiere engineering) emulate and test basic features similar to the basic StarGuide III functions
2. Second phase is to (internally by Premiere engineering) test the wide range of additional features of the Premiere XDS PRO4-P receivers
3. Third phase is to test (externally by affiliates with Premiere support team's help) all of the

local functions of the receiver including audio, relays, and output port scheduling, store/forward "delayed broadcast", PAD data (Program Associated Data - common examples artist/song, show names, etc...) and much more.

**Q: Is Premiere maintaining ownership of the receiver as they did with the StarGuide III and related cards?**

A: Yes, all Premiere satellite equipment remains the property of Premiere and must be returned upon end of any Affiliation Agreement (show cancellations).

**Q: How much longer will Premiere run the StarGuide system?**

A: Premiere will continue to run the StarGuide system for a short time after switching over to the XDS PRO4-P system. Then, Clear Channel Satellite Services (CCSS) will continue to operate the StarGuide system for other clients TFN.

**Q: Do I need to keep the StarGuide system installed at my location?**

A: Yes! Premiere will continue to utilize the StarGuide system for special feeds. CCSS/Clear Channel will continue to own/operate the StarGuide system until further notice.

**Q: If I want to remove the StarGuide III equipment once it is not in use - can I?**

A: We would strongly prefer that you leave the StarGuide equipment in-service. If you wish to take the StarGuide equipment out of service, it must be returned to Clear Channel Satellite Services - as Clear Channel maintains ownership of all these receivers and related cards. Details on return shipments will be provided once we launch the XDS system live.

**Q: Where can I get the latest information on the Premiere XDS PRO4-P rollout, or related technical information?**

A: We will be posting our latest XDS updates at <http://engineering.premiereradio.com/>

**Q: Who may I contact if I have any other inquiries?**

A: (818) 461-5175 during business hours; 8:30am - 5:30pm PST or via email - [xdshelp@premiereradio.com](mailto:xdshelp@premiereradio.com)